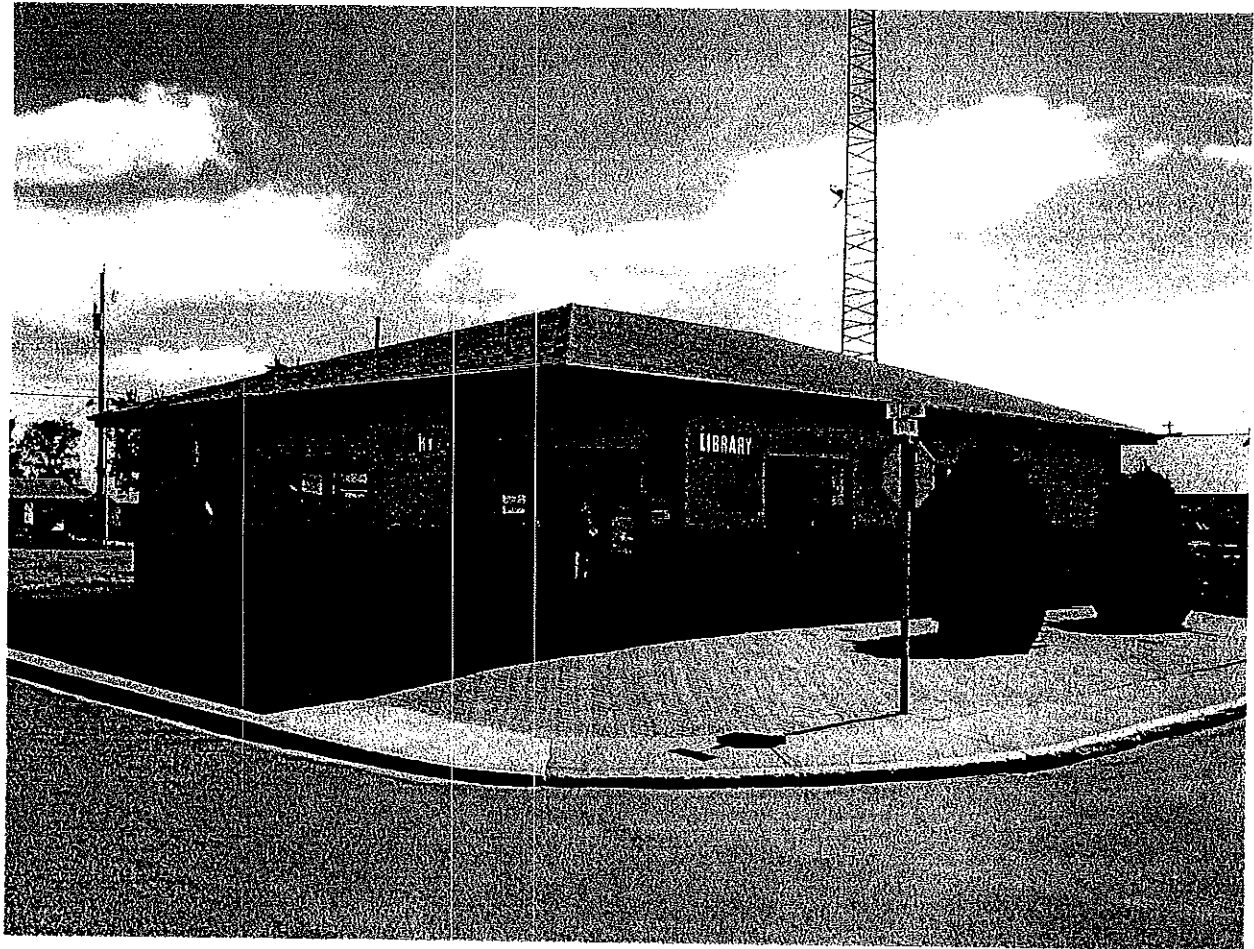


**PLAN OF SERVICE
FOR THE
TOWN OF PROVOST MUNICIPAL LIBRARY
2011 - 2015**



Message From the Library Board

On March 30th, 2011, a large number of community members, representing a wide variety of local interest groups, met with two representatives from Parkland Regional Libraries for a Strategic Community Planning Session. After a Needs Assessment, the group focussed on which community needs could be met by the library. At a board meeting following the larger session, it was decided which of these needs would then become the focus of the new Plan of Service for the Provost Municipal Library in the next five years. This document is the result of those meetings.

The library will continue to provide excellent service to the people of Provost, as it has done in the past. It will also now work more closely with community services, organizations and individuals in the future, as outlined in our Mission Statement and Plan of Service.

Mission Statement

The Town of Provost Municipal Library will promote and strengthen inter-community relationships; and provide resources for personal and professional lifelong learning.

**PLAN OF SERVICE
PROVOST MUNICIPAL LIBRARY
2011 – 2015**

GOAL #1

To provide a central source for information about the wide variety of programs, services and activities provided by the library, community agencies, organizations and businesses.

SERVICE RESPONSES: Know your community: Community Resources and Services

OBJECTIVE #1

By the end of 2012, the library will have in place a bulletin board, and brochure rack within the library to promote community services and local businesses. The bulletin board and brochure rack contents will be managed and maintained by the library through 2015 to ensure information contained therein is current and accurate.

OBJECTIVE #2

Each year the library will participate in the “United Neighbourhood Connections” meetings, to become more familiar with the programs and services offered by local organizations, to foster relationships with other organizations, to share information about the services available through the library, and to coordinate with other community organizations.

GOAL #2

Artists will have a place and opportunity to display and promote their work.

SERVICE RESPONSE: Satisfy curiosity; lifelong learning.

OBJECTIVE #1

From 2011 to 2015, the library will organize two to three art work displays per year.

OBJECTIVE #2

From 2011 to 2015, the library will organize an annual artist or author visit.

GOAL #3

People who wish to further their education will have access to high speed internet to pursue online learning opportunities.

SERVICE RESPONSE: Satisfy curiosity; lifelong learning.

OBJECTIVE #1

By 2013, the library will ensure that at least one library computer has the required hardware, software, and peripherals to enable individuals to pursue formal or informal online learning activities.

OBJECTIVE #2

In 2012, the library will begin to promote the availability of library facilities for online learning within the community, including community organizations, learning institutions, and local employers as appropriate as well as to residents

OBJECTIVE #3

By 2015, at least five people will have accessed online courses through the library computers.